



TERMS AND CONDITIONS

CHANGES AND CANCELLATIONS: Milled or remanufactured orders cannot be changed or canceled 24 hours after receipt of order acknowledgment. Milled or remanufactured items once in process will be canceled only with the approval of Nu Forest Products and at the expense of the purchaser.

INSPECTION: Shipments shall be inspected upon receipt; any errors or irregularities must be reported to Nu Forest Products in writing before using the merchandise and within two (2) days of receipt of goods. Nu Forest Products assumes no responsibility in the use of merchandise shipped.

GRADE CLAIMS: No grade claims, discrepancy of tallies or other disputes will be allowed unless notice is given within two (2) days after receipt of merchandise. A minimum 25% handling charge will be made for all returned merchandise that is not a result of an error by seller.

CREDITS AND RETURNS: No grade claims, discrepancy of tallies or other disputes will be allowed unless written notice is given within two (2) days after receipt of merchandise. No goods shall be returned to Nu Forest Products without consent and issuance of an RMA by Nu Forest Products. Specially milled, custom milled and remanufactured items are not returnable unless milled out of specifications. A 25% handling charge will be made on all stock items returned. Non-stock items or special items are subject to 25% handling charge plus any additional restock charges or charges of any kind imposed upon Nu Forest Products by others in connection with returning items. No returns or exchanges allowed after 30 days regardless of condition.

DEFECTIVE MATERIAL: Any adjustments for defective material shall be made on a basis of replacement of material and no other basis. Nu Forest Products will not be responsible for any loss or consequential damage in the event of a defect in the goods or merchandise sold. Liability will be limited to replacement of the goods sold, and there is no express or implied warranty applicable to this sale. Nu Forest Products will not be liable for the removal of defective goods or merchandise or reinstallation of the same in the event of a defect.